

Thank you for your enquiries. Can you please answer the following questions as I need the information to create a profile for you and your pet in our booking system, without the information I am unable to make a reservation for you?

- Pet owners name & surname;
- Pet owner/s home address and best phone numbers, mobile or landline;
- An additional person's name and contact number – this is for emergencies and will only be used if I am unable to get hold of you.
- Pet's name/s, their date of birth, male or female;
- What breed is your pet, his/her weight;
- Are all vaccinations up to date, if not, pets should be inoculated at least seven days before commencement of boarding (Dogs: canine cough, leptospirosis, distemper/parvovirus Cats: Felocell 3 or similar)?
- Has he/she been desexed;
- Does he/she have any health issues and or is he/she on any medication;
- Any behavioural problems such as aggression towards other dogs and or people, does he/she climb/jump fences, persistent nuisance barking, and or any other undesirable behaviours that we need to be aware of;
- Vet's name contact number;
- Your planned drop-off and pick-up dates;
- Our regular pick up and drop off times are between 7 am -10 am or 3 pm -5 pm, let me know during which time slot you plan to drop and collect
- Have you read our terms and conditions?

I have attached a link below; please feel free to have a look at our cost structure and familiarize yourself with our Terms and conditions.

<https://fairfieldpetlodge.nz/tc/>

If you have any further questions, contact me directly, preferably on my mobile phone 027 222 0307.

Anton Taljaard (*MMgt, MBA, Grad Dip HRM, Nat Dip Pol Admin*)

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